

Inspection report

Mo Dhachaidh Care Home Care Home Service

North Road
Ullapool IV26 2XL

Inspected by: John H Corbett
(Care Commission Officer)

Type of inspection: Unannounced

Inspection completed on: 19 December 2007

Service Number

CS2007142972

Service name

Mo Dhachaidh Care Home

Service addressNorth Road
Ullapool IV26 2XL**Provider Number**

SP2003002454

Provider Name

Barchester Healthcare Ltd

Inspected ByJohn H Corbett
Care Commission Officer**Inspection Type**

Unannounced

Inspection Completed

19 December 2007

Period since last inspection**Local Office Address**1st Floor, Castle House, Fairways Business Park,
Inverness IV2 6AA

Introduction

Mo Dhachaidh Care Home was registered with the Care Commission on 1.4.02.

Mo Dhachaidh was registered to provide a care service for up to 21 older people. The service was situated within the picturesque village of Ullapool, and comprised of a purpose-built building on two floors of which the main accommodation of the service is on the upper floor. The dining area was situated on the lower floor. The remaining parts of the building were occupied by the local GP practice and Local Council Point. The accommodation comprised of 19 en suite rooms.

The aims of the service were to create an environment where service users could maintain their independence, rights and identity. To treat the service users as unique and individual people in an environment that supported physical as well as mental well being, which would then create a spirit of trust and confidence between service users and care professionals.

Basis of Report

This service was inspected after receiving a Regulation Support Assessment (RSA) to determine what level of support was necessary. The RSA is an assessment undertaken by the CCO which considers: complaints activity, changes in the provision of the service, nature of notifications made to the Care Commission by the service, action taken upon requirement etc.

The report was written following an unannounced visit to the service on 19th December 2007, during the day. The inspection focused on requirements / recommendations / areas of development highlighted in the previous inspection report incorporating the National Care Standards / Regulations and key inspection focus areas.

National Care Standards - Care Homes for Older People
Standard 5 - Management and Staffing

During the visit the Commission Officer met with the service manager, administrator, examined the premises, and examined policies, procedures and records relevant to the recommendations, requirements and areas of development identified in the report of July 2007.

Action taken on requirements in last Inspection Report

One recommendation had been made in the inspection report of July 2007

It had been recommended that the care service obtain a copy of the local inter-agency guidelines on protection of vulnerable adults.

National Care Standards - Care Homes for Older People - Standard 5 - Management and Staffing

This recommendation had been met.

Comments on Self-Evaluation

Not Applicable.

View of Service Users

Service users were enjoying their festive party at the time of inspection.

View of Carers

N/A

Regulations / Principles

Regulation :

Strengths

Areas for Development

National Care Standards

National Care Standard Number 5: Care Homes for Older People - Management and Staffing Arrangements

Strengths

As recommended in the inspection report of July 2007, the following responses were noted:

The service had obtained a copy of the Area Inter-Agency Adult Protection Guidelines, and these were available to staff. The service also had in place provider policies and procedure on adult protection and adult abuse.

Staff had undertaken training on the protection of vulnerable adults, and this was ongoing.

The provider had updated and introduced new policies on restraint.

The manager was liaising with the Learning and Development Manager to organise training on challenging behaviours and restraint.

The effectiveness of training was being audited internally by the provider. Staff completed evaluation reports on training on return from training events. There was informal feedback between staff and the manager with regard to training events.

Staff training records were held on computer, and an annual training plan was in place for all grades of staff which linked to statutory and non-statutory training, relevant to the service user group and their needs.

The positive response to recommendations and areas for development was noted.

Areas for Development

Enforcement

There has been no enforcement action against this service since the last inspection.

Other Information**Fire Safety Issues**

The Fire (Scotland) Act 2005 introduced new regulatory arrangements in respect of fire safety, on 1 October 2006. In terms of those arrangements, responsibility for enforcing the statutory provisions in relation to fire safety now lies with the Fire and Rescue service for the area in which a care service is located. Accordingly, the Care Commission will no longer report on matters of fire safety as part of its regulatory function, but, where significant fire safety issues become apparent, will alert the relevant Fire and Rescue service to their existence in order that it may act as it considers appropriate. Further advice on your responsibilities is available at www.infoscotland.com/firelaw

Requirements

No requirements are being made as a result of this visit.

Recommendations

No recommendations are being made as a result of this visit.

John H Corbett

Care Commission Officer